



High speed internet enhances every level of education, however we understand that using the internet comes with its own set of risks. We have compiled a complete internet solution for schools ensuring your internet is fast and secure, using technology used in over 7,000 schools across the UK, as well as giving you the support you need to keep pupils safe online.

NCI have been providing internet services for over 10 years and have developed close working relationships with core UK internet service providers. We work closely with Schools in the South West so we understand your requirements and tailor our services to ensure that you get exactly what you need.



What do NCI Internet Services include?

We offer a complete internet solution designed specifically for schools, ensuring you get the most reliable and secure internet possible. There are two packages available:

- Secure internet connection
- Web content filtering
- Proactive reporting
- Microsoft web-based email
- Online document sharing and storage
- Technical support: remote and on-site



Secure Internet Connection

There are numerous types of internet connections and all are dependent on your location. We perform a location check to establish the best correct connection type then recommend the most cost effective connection to fit your School's requirements (in most circumstances fibre is available).

Additionally we are able to tailor a solution using more than one connection type to provide additional bandwidth, resilience and a backup service if required.

Security

A managed firewall router secures your data and internal network by scanning all traffic in and out of your network for hacking attempts.



Web content filtering



Protect pupils from inappropriate content without limiting online learning.

We work with leading educational web content filtering provider Netsweeper which is used by over 7,000 Schools throughout the UK.

Our filter is easy to configure and allows you flexibility to setup and manage different levels of filtering for different groups. For example, you could block social networking during the day but permit it at lunchtime for your staff. Or you could restrict Teachers to certain sites during school hours but after school change the restriction. Policies can be setup by user groups, times of day or both.



OPTIONAL - Proactive Reporting

In line with your Prevent Strategy requirements Netsweeper will send you automated proactive e-mail alerts for any web searches that either fall into a blocked category or for a blocked word search. Additional standard reports are included.



Microsoft web-based email (via Office 365)

Web-based email means that your email is not hosted on-site, you access it using the internet. There are many benefits to this solution including:

- Access your email, contacts and calendar from anywhere, on any PC
 - Create and share your calendar easily with colleagues
 - Large 50GB inbox
 - Retain your website and email addresses e.g. name@myschool.cornwall.sch.uk (new domains available if required)
- Access to mail encryption services**



Online document sharing and storage

Easily store files and documents online in a password-protected environment using OneDrive. You can access, view and edit your online documents from home, the classroom, the library, or virtually any PC or Mac that is connected to the Internet (1TB storage available).



OPTIONAL - E-safety training and support

We understand the dangers of the internet so we include e-safety support and online training courses for your staff. Our e-safety package includes:

- Online e-safety training (on-site training available as an optional extra)
- Free audit of your school's e-safety policy and procedures by an e-safety expert
- Information and resources to assist you to fill any gaps in your e-safety policies and practices
- Expert e-safety advice when required



Why work with NCI?

- We are a local company and can offer face to face service and on-site support
- Our solutions allow you to retain your existing email and website domain
- We have experience working with local schools and understand educational requirements
- We are focused on all areas of ICT therefore can provide additional services for other parts of your ICT, including IT support audio-visual solutions and ICT suite design and installation
- We have a dedicated education team and a dedicated technical help desk to ensure prompt service
- NCI currently supports nearly 20% of all County Primary Schools
- Crucial services support your internet safety, Prevent Strategy and GDPR Data Protection requirements

ICT Support and Solutions for Schools

At NCI we work with your school to provide the best ICT solutions possible to enhance your learning environment. We can help you with:

- Internet services
- IT Support agreements
- Custom made benching
- IT hardware
- Microsoft solutions & licensing
- Interactive LED technologies
- Audio-visual solutions
- Networking & connectivity solutions
- Backup & disaster recovery
- Apple support services
- ICT suite design and installation



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